

**CERTIFICATE OF MAILING**

I hereby certify that this Information Disclosure Statement and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date 9/25/03 in an envelope as "Express Mail Post Office to Addressee" mailing label Number ER054264306US addressed to: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Mary E. Anza

(typed or printed name of person mailing paper)

Mary E. Anza

(Signature of person mailing paper)

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Kamil Mostafa Hajji et al.  
For : AN AUTOMATED TELEPHONE ATTENDANT  
Filed: : Herewith

**INFORMATION DISCLOSURE STATEMENT  
UNDER 37 C.F.R. §§ 1.56, 1.97 and 1.98**

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

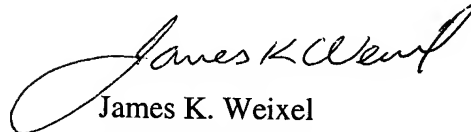
Dear Sir:

In accordance with the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this Information Disclosure Statement pursuant to 37 C.F.R. §§ 1.97 and 1.98 in the above-identified application for consideration by the Patent Office. A listing of the cited documents is also enclosed, as well as, for the Examiner's convenience, copies of the documents.

Applicant does not intend to represent that the documents submitted herein are material prior art to this invention or that the list represents an exhaustive search of documents related to this invention.

Applicant requests that the documents submitted herein be considered and made of record in this application.

Respectfully submitted,



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<b>INFORMATION DISCLOSURE CITATION</b> PTO-1449				ATTORNEY'S DKT No. 02-1006		APPLICATION No. Unassigned	
				APPLICANT(S) Kamil Mostafa Hajji et al.			
				FILING DATE		GROUP Unassigned	
<b>U.S. PATENT DOCUMENTS</b>							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
	6,463,130 B1	10-08-02	Malik	379	88.22	07-31-98	
<b>FOREIGN PATENT DOCUMENTS</b>							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No
<b>OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
	U.S. Patent Application Publication No. US 2002/0168055 A1; Crockett et al.; November 14, 2002; 87 pages.						
	U.S. Patent Application Publication No. US 2002/0163999 A1; Farris et al.; November 7, 2002; 41 pages.						
	U.S. Patent Application Publication No. US 2002/0114437 A1; Nabkel et al.; August 22, 2002; 9 pages.						
EXAMINER				DATE CONSIDERED			

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).